



4839 Business Center Way – Cincinnati, OH 45246
1-877-599-2295
www.powernetglobal.com

Account Number (if a current PNG customer) _____

PowerConnect Internet Service Application

Name _____ Home Phone _____
Address _____ Social Security # _____
City _____ Employer _____
State _____ Zip _____ Date of Birth _____

Package: 14.95/month (Internet + other services) 19.95/month (Internet Only)
 2.95/month (800 Dial-up access – 10 cents/minute)

Username Desired _____ Password Desired _____
(20 character max.) (you will be contacted if username is unavailable) (6 – 8 alphanumeric characters)

Which Operating System Do You Have (choose one) Local Access # _____
(check <http://support.pngusa.net> for availability)
 Windows 95/98/ME Windows 2000 Windows NT Macintosh Other _____
O.S. Version _____

Approximate # of Hours Spent Online Each Week (choose one)
 0 – 5 hours 5-10 hours 10-30 hours 30-50 hours 50 or more hours

Credit Card Section (optional service) Please charge my credit card each month for my PNG Services.

Card Type (choose one) MasterCard Visa Discover American Express

Card Number _____ Exp. Date _____

Signature _____ Date _____

Authorization for Credit Check – Terms and Conditions (see reverse for additional terms and conditions)

- This order is subject to credit approval.
- Terms and conditions are subject to State and Federal Laws.
- Customer hereby agrees to accept financial responsibility for all charges arising from the use of services rendered.
- Customer understands that all balances are due upon receipt payable directly to PowerNet Global Communications, and that all balances outstanding after 30 days are subject to a late charge of 1.5% per month

By signing your name, you are stating that all preceding information is correct and that you fully agree with the Terms and Conditions.

Signature _____ Date _____

Printed Name _____

Below For Agent Use Only

Agency Code _____ Phone _____

Agent ID _____ Fax _____

PowerNet Global Communications
Internet Service Agreement
Other Terms and Conditions

1. CUSTOMER hereby orders and PowerNet Global Communications ("PNG") agrees to provide communications services ("Services") pursuant to this Internet Service Agreement ("Agreement"). The rates, terms and conditions set forth on both sides of this form shall be deemed to constitute this Agreement.
2. The term of this Agreement is as specified or is one month if no term is specified.
3. EXCEPT FOR ANY WARRANTIES EXPRESSLY MADE IN THIS AGREEMENT OR THE APPLICABLE TARIFFS, PNG EXCLUDES ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PNG'S LIABILITY TO CUSTOMER IS SUBJECT TO THE LIMITATIONS STATED IN THIS AGREEMENT AND APPLICABLE TARIFFS. The liability of PNG Telecommunications for damages arising out of the furnishing of its services including, but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, representations by the company or failure to furnish service whether caused by acts or omissions of the company or any third party shall be limited to the prorated charge for services for the applicable period. PNG Telecommunications will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages.
4. This Agreement (whether in contract, indemnity, warranty, strict liability, tort or otherwise, except choice of law) shall be governed by the State of Ohio and applicable federal statutes or, as relevant to discontinuance of service only, the law of CUSTOMER'S state.
5. The Customer is required to pay all charges for service in accordance with the Company's billing and collection practices. The billing period shall be one month. CUSTOMER must remit payment for all billed charges by the due date shown on the bill. PNG may apply a one-time late payment charge of 1.5% of any unpaid amount.
6. In the event that CUSTOMER fails to pay any billed charges by the due date shown on any bill, PNG may discontinue provision of the Services to CUSTOMER after appropriate notice as required by the law of the CUSTOMER'S state. CUSTOMER shall remain liable for payment of all charges incurred for the use of the Services.
7. PNG may assess a Returned Check Fee as allowed by the law of CUSTOMER'S state for any dishonored check presented to PNG by CUSTOMER as payment for the services.
8. PNG may refuse to provide the Services to any CUSTOMER who fails to establish acceptable credit.
9. THIS AGREEMENT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES WITH RESPECT TO THE SERVICES TO BE PROVIDED HEREUNDER. THIS AGREEMENT SUPERCEDES ALL PRIOR AGREEMENTS, PROPOSALS, REPRESENTATIONS, STATEMENTS, OR UNDERSTANDINGS, WHETHER WRITTEN OR ORAL, CONCERNING SUCH SERVICES OR THE RIGHTS AND OBLIGATIONS RELATING THERETO. No change, modification or waiver of any of the terms of this Agreement, except for revisions to the Applicable Tariffs shall be binding unless reduced to writing and signed by authorized representatives of both parties hereto.
10. CUSTOMER represents and warrants that the person executing this Agreement on CUSTOMER'S behalf is fully authorized to do so.